ACADEMIC INFORMATION TECHNOLOGY COMMITTEE

AITC
Friday, December 5, 2014
12:00-1:00 p.m.
Sacramento Hall Room 275

MINUTES

Members Present: Rachel Clarke, Ronald Coleman, Dennis Dahlquist, Jonathan Kaplan, Christine Miller, Mary Reddick, Mark Wilson (for Mark Rodriguez), Mike Wimple

Also Present: Kathy Garcia, Larry Gilbert

1. Ron Coleman volunteered to take notes, meeting was recorded on a digital recorder

2. Agenda and Meeting Minutes approved

3. Open Forum:

Kathy reminded us that we need to elect a Vice-President. We shall do so at the first meeting next semester

Printsmart issue: Ron mentioned that students have been complaining about long delays (up to 2 hours) when using Printsmart, particularly from wireless devices. Christine Miller has looked into the issue and it does not appear to be a hardware problem; rather the bottleneck is with the rendering software. A new rendering software is going to be put in place within the next few weeks and will hopefully improve performance in the spring semester. Larry Gilbert also said that Printsmart goes through the OneCard system and that system is old and slow. They are evaluating and hopefully implementing a newer, better system which should help solve several problems.

4. Larry Gilbert gave an update on IRT (as requested by AITC)
    There have been various surveys of IT usage and satisfaction conducted both nationally
    (EDUCAUSE) and on campus. By and large, our campus results mirror national trends. He handed
    out a summary sheet of some of the key findings. (see summary sheet)

5. Social Media Guidelines

Rachel led a discussion going over the Social Media Guidelines. We went through the document line-by-line. Over the break, Ron will get all those comments on one document and Kathy Garcia will fix the formatting so as to make it presentable to the Senate.

6. Next Meeting
        Next meeting will be February 6, 12- 1 pm, SAC 275.

        Spring semester meeting dates: Feb 6, Feb 20, Mar 6, Mar 20, Apr 3, Apr 17, May 1, May 15